

QUALITY POLICY

Mid West Ports (**MWPA**) facilitates trade through the Port of Geraldton. MWPA is committed to conducting Port activities effectively, efficiently and to the extent possible, to ensure the ongoing satisfaction of its identified interested parties.

MWPA maintains and continually improves the effectiveness of a formal **Quality Management System** (QMS) certified to ISO 9001:2015. The QMS aims to ensure the corporate social responsibility of MWPA, for the impacts of its decisions and activities¹ on society, and the environment, through transparent and ethical behaviour. More specifically, MWPA:

- takes into consideration the needs and expectations of its Interested Parties;
- communicates Interested Party² feedback to its Workers;
- considers, and applies, applicable legal and regulatory compliance within its business;
- ensures Worker participation in the continual review, consultation, and improvement of business processes whereby change is communicated and implemented, enabling Workers to deliver expected outcomes; and
- regularly monitors and reviews performance of the QMS for the continual improvement, effectiveness, and suitability of services provided, for the benefit of MWPA Interested Parties.

This Policy overrides any previous policy, procedure, or agreement, either written or verbal, relating to matters contained within.

A handwritten signature in black ink, appearing to read "N Hart".

Mr Noel Hart, Chair

Date Approved: 17 September 2025

A handwritten signature in black ink, appearing to read "D Tully".

Mr Damian Tully, Chief Executive Officer

Board Meeting Resolution Number: 25/138/002

¹ Activities within MWP includes services and processes.

² Interested Parties are those stakeholders who receive services, who may be impacted by them, or those parties who may otherwise have a significant interest in the organisation.