# QMS-PRO-004/FRM02 Minutes of Meeting



Subject STAKEHOLDER ENGAGEMENT COMMITTEE

Date and Time 22 June 2020 at 3pm

Location MWPA Boardroom, Chapman Rd Meeting Room and Perth Boardroom(Skype)

Attendees Dr Rochelle Macdonald, Christopher Cox, Ian Dempsey, Justin Pirrotina, Courtney

Ackland, Glenn Davidson, Jennifer Thomas, Sandra Pigdon, Glen Davison, Peter

Duplex, Trish Palmonari Damian Tully, Vickie Williams, Howard Gray

Chairperson Dr Rochelle Macdonald

Minutes Vickie Williams

## 1. Welcome

Rochelle Macdonald welcomed all attendees and introduced Damian Tully, GM Operations and Logistics to the group.

#### 2. Apologies

Mike Kendrick, Maurice Battilana, Jason Partington

Ross McKim has informed the committee that he will step down and Trish Palmonari will be the CGG representative.

#### 3. Declaration of Conflicts of Interest

There were no new conflicts of interest.

### 4. Actions Arising from the previous meeting

There were no outstanding actions.

### 5. MWPA Update of items from the previous meeting

Nil.

MOVED Chris Cox

SECONDED Glen Davidson

That the Minutes of the Stakeholder Engagement Committee held on 24 February 2020 are a true and accurate representation of the meeting.

**PASSED** 

#### 6. MWPA reports and overview of activities

- Coronavirus: RM advised that MWPA are leading the way nationally with our processes. We have a 14 day incubation and do due diligence on all vessels and crew. Restrictions are in place on Ship crew changes, our pilot teams have been isolated in to 4 teams rotating through a roster to protect our pilots and trade.
- MWPA lead the first desk top exercise for the extraction of an ill crew member in WA. This was
  conducted as a mock exercise in the Marine Terrace Boardroom with Border Force, St Johns
  Ambulance, Dr Moira McKinnon and other relevant representatives to enable a process to be
  put into place should the need arise to extract an person from a ship who maybe suspected to
  have COVID-19
- RM advised that MWAP continues to be involved heavily at both a state and federal level for response. Port Access and MSIC is being restricted to those with operational need through the

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COVID 19 screening process, Port access will continue to be accessible only to those with operational need into the future.

Jenny Thomas entered the meeting at approximately 3:15pm.

• Stakeholder/Community Satisfaction Survey: VW explained that MWPA had engaged Metrix to conduct a stakeholder and community survey through March/April to measure perceptions, understand factors influencing those perceptions and identify how we can improve the relationship with stakeholders and the community. On completion to the survey 121 Community members, 24 Suppliers, 27 Customer (Port Users) and 30 Fishing boat Harbour proponents were surveyed.

Several recommendations were provided including:

- Identifying ways to work move collaboratively with established customers, both port users and the Fishing Boat Harbour;
- Educating the community on what MWPA does for the region, including the steps taken to protect the environment; and
- Increasing the awareness of the Port Master Plan and details around its execution and management.

An action plan will be developed and implemented in coming months.

 Cruise Geraldton Update: VW advised that until the impact of COVID-19 on the Cruise Industry, MWPA had a good season with an increased number of ships for the 19/20 season. However, a number of ships cancelled their calls to Geraldton as the COVID-19 impact began to unfold.

The double header event and the weekend with both Saturday and Sunday events (29/02 & 1/03) were very successful with very good feedback from passengers, crew and community members.

Trish Palmonari provided an update of Councils commitment to Cruise Geraldton. The current contract for the Cruise Officer had an end date of 30/06/2020, Council determined that the position would no longer be employed by Council but will sit with MWPA. The decision of Council to continuing funding the position 50/50 with MWPA is yet to be determined. VW explained that due to the impact on cruise of COVID-19, Council had ended the Contract of the Cruise Officer and that MWPA would determine what the future of the position once a clear understanding of the cruise industry is known.

MWPA Grants Program: VW advised that the Grants program for 2019/2020 had been placed
on hold, and the 2020/2021 program had been advertised. During June MWPA reviewed all
applications and made decisions on what applications would receive funding, with a focus on
support to the community and young people and supporting recovery efforts by helping
agencies/organisations with need.

A high number of applications were received and unfortunately, we cannot fund all applications.

Up and coming events:

VW outlined that MWPA were planning to mark the 180 years since the HMC Champion anchored in Champion Bay with a 180 year celebration on Port. The concept of the event is still being finalized.

- 7. Progress of Strategic Intent and MWPA operations
  - New and Emerging Projects that are of relevance to the community:

PD gave a brief update on the Geraldton Port Master Plan process. Then outlined the current new projects being delivered included the new toilets in FBH, JP asked if showers were being included in the new amenity block. Following the meeting PD confirmed that following the consultation process the consensus was no showers and that two parking bays will be lost. Work is currently underway to replace walkway section at south pens.

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Work is also underway in relation to upgrading the CCTV in the FBH, to improve security and the new cameras will be self-cleaning.

Gates are being installed to enable road closures in the FBH during storms to reduce public access and reduce the risk to members of the public trying to access the area during storm activity.

#### a. Monitoring and environmental performance;

### Environmental approvals

VW provided an update on the trial notifications for the MWPAs environmental Licence for Monazite and Silica Sands. Two new products to be exported through the Port of Geraldton. The first shipment of monazite is expected to leave this week, with the first silica sands shipment due early July.

CA gave a quick update on the monazite project (A presentation was made to the February meeting).

#### b. Maintenance and public space update;

PD informed the committee that a section of walkway at South Pens is being replaced in the Fishing Boat Harbour, and that a project has been commenced using a drag-plough to remove sand blocking the FBH entrance

DT informed the committee that the new tugs were due for delivery between July and November 2020.

### c. Information provided to the community and any feedback.

Since February 2020 a lot of information has been made available via various means about MWPAs approach to managing the impacts of COVID-19.

It was recommended by the committee that communication about declared anchorages and positioning be provided to enable the community to understand when and why ships are at anchor in the bay.

RM also stated that a lot of work was being done to understand swell, surge and weather and this would also be a good communication piece for the community, once complete.

### • Community Complaints and response to these complaints:

Concerns have been raised in relation to COVID-19, which MWPA addressed through various means. There were also false reports of seafarers in the community, these were addressed through the complainant's messengers.

### 8. Community Update

- CC noted that the Karara train unloader was very noisy and asked if there was any feedback on this. VW outlined that no complaints had been received in relation to the train unloader. RM noted that during lock-down with little traffic on the road the noises were more noticeable.
- CC asked who bears the cost relating to beach nourishment programs. PD outlined that there is
  an MOU in place with CGG, however MWPA bears the cost of relocating the sand, however on
  occasion this is a shared cost.
- ID informed the committee that Maine Rescue was instructed to close their doors by government due to COVID-19 and since members have been monitoring the radio 24/7 from their homes.
- JT updated the committee on:
  - a. the intermittent rain impacting on wildflowers, and concern for tourism numbers;
  - **b.** Some sites were moving to self-service for tourists to protect the volunteers who currently run the information centres;

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- c. Mingenew Streetscape project is due for launch in July; and
- **d.** Framers cropping programs are in and not its 'wait and see' whilst several livestock farmers were off-loading stock due to cost of handfeeding.
- ID informed the committee that the Rescue Helicopter petition being submitted to Government today

## 9. Other agenda items

Other agenda items.

Nil

Questions on Notice:

Does the Port Authority have a Predatory Pricing clause in its tender specifications?

SP noted that MWPA considers tenders from a whole value for money process, and that there is a weight for local content within the assessment process

Will the Port Authority consider some form of incentive to encourage port users to base more of their operations locally?

RM explained that this process was already in place, and that the focus for MWPA was jobs and growth and part of business strategy.

#### 10. General Business

JT raised concerns in regard to Premiers McGowan's visit to Geraldton and the related media grab outlining that he was not across the MWPA plans – RM responded that the Premier and Minster for Ports is very aware of MWPAs Port Master Plan.

- 11. Next meeting: 21 September 2020 at 3.00pm
- **12. Meeting Closed:** 4.15pm